Getting the Teacher's Attention

- 1. Look at the teacher
- 2. Raise your hand and stay calm
- 3. Wait until the teacher says your name
- 4. Ask you question

Accepting Criticism/Consequence

- 1. Look at the person
- 2. Say "Okay"
- 3. Stay calm

Accepting "No" for an Answer

- 1. Look at the person
- 2. Say "Okay"
- 3. Stay calm
- 4. If you disagree, ask later

Working with Others

- 1. Identify the task to be completed
- 2. Assign tasks to each person
- 3. Discuss ideas in a calm, quiet voice & let everyone share their ideas
- 4. Work on task until completed

Asking Permission

- 1. Look at the person
- 2. Use a calm and pleasant voice
- 3. Say, "May I..."
- 4. Accept the answer calmly

Disagreeing Appropriately

- 1. Look at the person
- 2. Use a pleasant voice
- 3. Say "I understand how you feel"
- 4. Tell why you feel differently
- 5. Give a reason
- 6. Listen to the other person

Following Instructions

- 1. Look at the person
- 2. Say "Okay"
- 3. Do what you have been asked right away
- 4. Check back

Giving Criticism

- 1. Look at the person
- 2. Stay calm and use a pleasant voice
- 3. Say something positive or "I understand"
- 4. Describe exactly what you are criticizing
- 5. Tell why this is a problem
- 6. Listen to the person/be polite

Listening

- 1. Look at the person who is talking
- 2. Wait until the other person is done before you speak
- 3. Show you heard the person by nodding your head, saying "OK," "That's interesting," etc

Using Appropriate Voice Tone

- 1. Identify the appropriate voice tone for the situation
- 2. Change your voice to match
- 3. Watch/listen for visual/verbal cues & adjust your voice

Asking for Help

- 1. Look at the person
- 2. Ask the person if they have time to help you
- 3. Clearly explain the kind of help you need
- 4. Thank the person for helping you

Making an Apology

- 1. Look at the person
- 2. Use a serious, sincere voice
- 3. Say "I'm sorry for..." or "I want to apologize for..."
- 4. Explain how you plan to do better in the future
- 5. Say, "Thanks for listening"

MYOB - Mind Your Own Business

- 1. Focus on your assignment or task
- 2. Ignore all conversations, gestures and distractions that are someone else's business
- 3. Keep working quietly until you receive further instructions

Resisting Peer Pressure

- 1. Look at the person
- 2. Use a calm voice
- 3. Say clearly you do not want to participate
- 4. Suggest something else to do
- 5. If necessary, continue to say, "No"
- 6. Leave the situation

Staying on Task

- 1. Look at your task or assignment
- 2. Think about the steps needed to complete the task
- 3. Focus all of your attention on the task
- 4. Stop working only when instructed
- 5. Ignore distractions and interruptions

Waiting Your Turn

- 1. Sit or stand quietly
- 2. Keep your arms and legs still
- 3. Avoid begging, whining, or teeth sucking
- 4. Engage in the activity when directed by an adult to do so
- 5. Thank the person who gives you a turn